

House Rules

Learning an instrument is an enjoyable and fulfilling experience, I am as passionate about teaching as I am playing a screaming guitar solo in front of a sell-out crowd. I am committed to making sure that you are provided with the best possible service to help you achieve your desired goals. This is also my income that I rely upon and taught from my home that I share with my wife, therefore it is important that I lay out my terms of service from the outset.

The below terms and conditions are in place to help me provide a safe, happy and fair learning environment for all of my students. Booking a lesson confirms that you understand and agree to all the terms set out below.

Health & Safety

Whilst I take every precaution to make the learning environment a safe place, it is also my home and the usual hazards of the home will exist. You enter the property at your own risk. Please take the greatest care before, during, and after the lesson to ensure that you are not injured. Please take special care to not leave any trailing feet, fingers, guitars ...etc when opening / closing the door, be careful on the footpath, and take extra care on the stairs.

Please also remove your shoes once inside the house for hygiene purposes.

If you have any special needs, please inform me so that I can make adjustments where possible. If you are under 18 I will require contact details of a parent or guardian. I have an Enhanced Disclosure (CRB check) that can be viewed on request.

Price List

Introduction Lesson (Aged 11+)

- £10 to be paid by Online Transfer within 24 hours of booking.
- Lesson is an hour long.

Weekly Lessons (Aged 11+)

- £100 per month to be paid by Standing Order (no later than 3rd of the month).
- Lessons are an hour long.

Fortnightly Lessons (Aged 11+)

- £60 per month to be paid by Standing Order (no later than 3rd of the month).
- Lessons are an hour long.

Ad Hoc Lessons (Aged 11+)

- £35 per lesson to be paid by Online Transfer within 24 hours of booking.
- Lessons are an hour long.

Parents: Please note that, whilst you are welcome to view the teaching room, parents are not permitted to sit in on lessons as it distracts the learning process. Arrangements should be made to ensure you can drop off and collect your child at the specified times, as no waiting area is provided.

Cash / Cheque Payments

Please note, I no longer accept cash or cheque payments. On receiving your booking, I will provide you with my bank details for you to set up the appropriate transfer / standing order.

Lesson Times

On booking a lesson you will be provided a specific time-slot. Lessons are run strictly to these times and I allow 5 minutes between bookings to allow students to leave / arrive in good time. Please ensure you arrive on time for your lesson, but please don't arrive too early as I will be teaching someone else and the door will not be answered until your allotted time - there is no sheltered waiting area outside the house. Equally, please try not to be late, the lesson will still finish at the scheduled time. Please ensure that you are on time to pick up your child up from their lesson.

All bookings are subject to availability and offered on a first come first served priority basis.

Cancellation Policy

If you are unable to attend the lesson for any reason, please inform me via email or text message no later than 24 hours before your lesson is due, we will then reschedule the lesson for an alternative date. If you are unable to attend the rearranged lesson, the lesson fee is applied and the lesson will not be further rescheduled. If I have to cancel your lesson, we will reschedule your lesson for an alternative date. If you are unable to provide 24 hours notice of a cancellation, then the lesson fee will apply.

If you do not pay by the specified deadline, your booking may be offered to another student.

No refunds will be issued for cancelled lessons.

Sickness

In order to control a long term health condition, I take daily immunosuppression medication which lower my defences to fight common infections. If you (or your child if they are taking lessons) start to feel ill (colds, flu, chicken pox ...etc) please cancel your lesson at the 1st sign of symptoms so that we can rearrange for when you (or your child) are better. Please do not risk it until last minute to see if you are better and cancel at the last minute. If you (or your child) turn up and are looking ill, you will be sent home and still be charged for the lesson. The rules in the cancellation policy still apply for cancellations due to sickness.

Parking

There are marked parking bays opposite the house and on street parking available (free parking, no permit required during lesson times), please do not park on the gravel drives as they belong to my neighbours. I have not yet had an instance where parking is unavailable, however in the unlikely event that no space can be found, the nearest free car parking is in Sainsbury's car park, 2-3 minutes walk away.

If you do not agree to any of the above terms, tuition will be refused.
I reserve the right to update these terms at any time.